

2. SERVICE OVERVIEW

Safe Haven Service Overview

Professional Supported Accommodation & Structured Support

Structured accommodation pathways and housing-related support for women requiring safe accommodation, stability, and move-on planning.

Safe Haven provides structured accommodation pathways and housing-related support for women requiring safe accommodation, stability, and move-on planning.

Our service is designed to support professional referrers, councils, healthcare teams, and support organisations through a collaborative and safeguarding-aware approach.

Core Service Areas

Supported Accommodation

Providing safe and professionally managed accommodation pathways.

Housing-Related Support

Helping individuals maintain stability and work towards independence.

Tenancy Sustainment

Supporting positive tenancy outcomes and housing stability.

Safety Planning

Working alongside professional services to promote safe and structured environments.

Wellbeing Signposting

Connecting residents with relevant external support services.

Move-On Planning

Supporting future housing pathways and long-term independence.

Our Support Model

Referral Pathway

Support is delivered through professional partnership working and structured communication.

Support may include:

- Housing-related guidance
- Benefits support
- Budgeting assistance
- Appointment signposting
- Practical life skills support
- Wellbeing support referrals
- Structured move-on planning

Referral Pathway

- 1 Initial enquiry
- 2 Referral submission
- 3 Risk and needs screening
- 4 Assessment review
- 5 Placement coordination
- 6 Ongoing support
- 7 Move-on planning

Suitable Referrals

Professional Working

Safe Haven may support women who need structured accommodation pathways and housing-related support.

Safe Haven may support women who:

- Are at risk of homelessness
- Require housing-related support
- Need structured accommodation pathways
- Require move-on planning
- Are stepping down from temporary accommodation
- Require low to medium support environments

Safe Haven works collaboratively with:

Local authorities

Housing teams

Support organisations

NHS professionals

Social workers

Community agencies

Probation services

Important Notice

Safe Haven is not an emergency refuge service and is not designed for individuals requiring intensive 24/7 care or emergency crisis intervention.

Contact

For referrals or service information, contact Safe Haven directly.