

Safe Haven Privacy Notice

Introduction and Information Collection

Introduction

Safe Haven is committed to respecting privacy and handling personal information responsibly and appropriately.

This notice explains how information may be collected, used, stored, and shared.

Information We May Collect

- Names
- Contact details
- Referral information
- Support-related information
- Emergency contact information
- Communication records
- Relevant risk information

Why Information May Be Collected

- Process referrals
- Coordinate placements
- Support accommodation services
- Communicate with referrers
- Support safeguarding processes
- Improve services
- Meet legal obligations

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Information Sharing, Storage and Rights

Information Sharing

Information may be shared where appropriate with:

- Local authorities
- Healthcare professionals
- Support organisations
- Safeguarding professionals
- Housing providers
- Emergency services

Information sharing may occur:

- With consent
- Where legally required
- Where safeguarding obligations apply
- To protect individuals from harm

Data Storage

Safe Haven aims to store information securely and take reasonable measures to protect personal data.

Your Rights

Individuals may have rights relating to:

- Access to information
- Correction of information
- Restriction of processing
- Data protection concerns

Requests may be submitted directly to Safe Haven.

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Website Data, Safeguarding and Contact

Cookies & Website Data

The website may collect basic usage information to improve website performance and user experience.

Safeguarding & Legal Obligations

Safe Haven may share information where necessary:

- To comply with safeguarding responsibilities
- To comply with legal obligations
- To support emergency interventions
- To protect individuals from harm

Contact Information

For privacy-related enquiries, please contact Safe Haven directly.

Email: privacy@safehaven.uk

Important

Personal information should only be accessed, used, or shared where there is a clear and appropriate reason connected to service delivery, safeguarding, legal duties, or professional support.